

# BRIGHT PATTERN vs. TalkDesk



A G2 Crowd Customer Ratings Report

## BRIGHT PATTERN

## talkdesk

### Ease of Doing Business With

Based on 24 answers to this question



### Quality of Support

Based on 32 answers to this question



### Is the product headed in the right direction?

Based on 35 answers to this question



### Session Queuing

Based on 22 answers to this question



### Concurrent Calling

Based on 16 answers to this question



### Web Chat

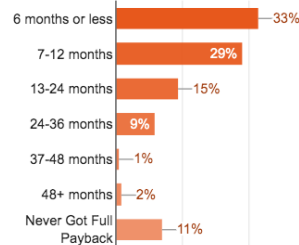
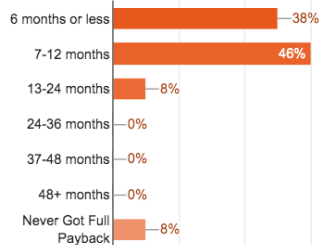
Based on 7 answers to this question



### What is your organization's estimated ROI on the product (payback period in months)?

11 Months

16 Months



read g2 report

# BRIGHT PATTERN

best ROI and time to go live of all CCaaS vendors

BRIGHT PATTERN

Improve your customer experience faster than ever before

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1.6 months

Best Est. ROI

FALL

2019

2.8 months  
G2 Average



## G2 comparison scores in key satisfaction areas for CCaaS

[Learn more](#)

### Ease of doing business



### Quality of support



### Ease of setup



### Likely to recommend



[read g2 report](#)